

# Water & Waste Water Utilities (Public)



## Public Utilities (Water System & Wastewater System)

### WATER SYSTEM

The current water supply for the City of Red Oak is rather unique. Portions of the City are covered by a Certificate of Convenience and Necessity (CCN). This area was formerly supplied by a City run well system. It is currently supplied by a water line from the City of Dallas Water Utilities (DWU). The water is transported by a 36 inch water line to the Methodist Pump Station.

In addition to the CCN, a significant portion of land within the City limits is covered by Rockett Special Utility District and almost all of the land area in the Extra Territorial Jurisdiction (ETJJ) is supplied water by the Rockett SUD.

There are three emergency water connections; two with Rockett Water Supply Corporation and one with the City of Glenn Heights.

An additional factor in the City's water supply is the fact that the City currently owns water rights in the amount of 1.5 million gallons per day in the Tarrant Regional Water System. These allocations can be used in a variety of ways in the future either by direct usage or by transferring to another entity in exchange for obtaining treated water.

The City has received an average of 18.4 million gallons per month from DWU (range 10.8 to 26.8 million gallons per month). This equates to an average daily flow of 0.60 million gallons (range 0.39 to 0.95 million gallons).



*(Source: City of Red Oak, Texas. 2010 Comprehensive Plan. Page7-1. Adopted January 10, 2010)*

### WASTEWATER SYSTEM

The City of Red Oak is currently served by the Trinity River Authority for wastewater treatment. The treatment plant serving the City is the Red Oak Creek Regional Treatment Plant. This plant serves Red Oak and the communities of Ovilla and Glenn Heights; and portions of DeSoto, Cedar Hill and Lancaster. The plant is currently capable of serving 35,000 people and has a capacity of 3.5 million gallons per day (mgd).

The flows developed by the City of Red Oak range from 0.6 mgd to 1.2 mgd. The current plant is capable of expansion to 6 mgd.

Due to the terrain within the City, lifts are required to make the collection system effective. The City currently has 7 lift stations in operation for this purpose.



*(Source: City of Red Oak, Texas. 2010 Comprehensive Plan. Page7-7. Adopted January 10, 2010)*

# Schedule of Rates & Fees (Water & Sewer)



## Residential Water Rates (per thousand gallons)

Amount of Water Usage	Price
Base Charge	\$21.38
1,000 - 7,999	\$4.96
8,000 - 14,999	\$6.30
15,000 and over	\$7.48

## Residential Sewer Rates (per thousand gallons)

Amount of Sewer Usage	Price
Base Charge	\$28.01
1,000 and over	\$7.04

Garbage Service	Price
Pickup	\$11.76

## Commercial Water Rates (per thousand gallons)

Amount of Water Usage	Price
Base Charge	\$31.44
1,000 - 23,999	\$5.95
24,000 - 34,999	\$7.44
35,000 and over	\$8.94

## Commercial Sewer Rates (per thousand gallons)

Amount of Sewer Usage	Price
Base Charge	\$41.50
1,000 and over	\$6.80

## Additional Fees

One Time Charges	Price
Late Fee	10% of Balance
Delinquent Fee	\$40.00
Water & Sewer Deposit	\$100.00
Account Establishment Fee	\$15.00
Temporary Water Service	\$35.00
Returned Check Fee	\$35.00
After Hours Reconnect Fee	\$20.00
Reread meter	\$15.00
Meter Graphing Fee	\$15.00
Meter Testing Fees	starts at \$50.00
Meter Tampering Fee	\$50.00 (plus the cost of repairs)